



Odyssey CMS Cheatsheet

Topic: Un-Installing Odyssey Procedures

Date: 5/8/2014

Description: The purpose of this cheatsheet is to instruct IT staff how to uninstall Odyssey for both Windows XP and Windows 7 Operating Systems.

Windows XP:

1. Odyssey with Control Panel ADD/Remove Program or INSUPREMEPROD Un-Install application.
2. DELETE C:\Program Files\Tyler Technologies
3. DELETE cookies and Temp internet files.
4. RUN regedit - Delete keys below if they were not deleted by the application uninstall
 - a. DELETE HKEY_LOCAL_MACHINE / Software / Tyler Technologies
 - b. DELETE HKEY_CURRENT USER / Software / Tyler Technologies

Windows 7:

1. Click Un-Install Odyssey with Control Panel ADD/Remove Program
2. Delete C:\Users\%Username%\AppData\Local\Tyler Technologies
3. Delete C:\Users\%Username%\AppData\Roaming\Tyler Technologies
4. DELETE C:\Program Files or Program Files (x86)\Tyler Technologies
5. DELETE cookies and Temp internet files.
6. RUN regedit - Delete keys below if they were not deleted by the application uninstall
 - a. DELETE HKEY_LOCAL_MACHINE / Software / Wow6432Node/Tyler Technologies
 - b. DELETE HKEY_CURRENT USER / Software / Tyler Technologies